

Building Empowered Supervisory Team

Course Duration: 2-day; Instructor-led

Time Schedule: 9am-5pm

Lunch: 1:00pm- 2:00pm

Morning Tea-break: 10:30am-10:45am

Afternoon Tea-break: 3:30pm -3:45pm

INTRODUCTION

Leaders are one of the most important factors in determining the success of an organization. Now in the 21st century where the world is moving in a way faster pace with only few signs of slowing down, with the younger millennials' generation started to take place in the talent pool, leadership expectations had just gone up to the next level of significance. Talents productivity and job performance at the workplace is merely a reflection of the leadership present. When it comes to operational effectiveness the role of a leader is the key factor to maintain and also raise the efficiency of the team. To do just that in the era where the millennials are slowly becoming the majority of the industry players, it is crucial for the leaders to be able to create bond, relationship within the team and communicate effectively. Hence this program was designed impart the necessary skills and knowledge needed to master the engaging way of leadership.

OBJECTIVES

At the program's conclusion, participants should be able to:

- Visualizing the transition to leadership role efficiently
- Understanding just what engaging leadership is all about
- Identifying what are the different types of engaging leadership that suits them the best
- Awareness of their own strengths and room for improvements in terms of leadership.
- Profiling themselves and their team to better understand how to connect & adapt effectively.
- Creating effective communication and instructions within the team or with other teams in the organization.
- Understanding the importance of creating the best working environment to boost productivity
- Motivating and coaching themselves and their team for better productivity and results.
- Build a moving forward plan and develop solutions for themselves and their team.

METHODOLOGY

The method of learning would include:

- Content Based / materials

- Audio/ visual aids
- Assessment base
- Case studies reference
- Feedback / sharing
- Role-play

COURSE CONTENTS

Module 1: Be an Effective Leader

- Program Context Setting
- Working Agreement
- What do we understand about LEADERSHIP?
- The leader I want to be
- Challenges in Leadership
- Supervisor roles of the 21st century...

Module 2: Leadership Starts with Me

- The Iceberg Model
- Positive Mental Image
- Belief System
- Liberating Beliefs VS Limiting Beliefs
- Belief Cycle & Filtering Patterns

Module 3: Leadership Communications

- Communication in Daily Work
- Q: What is the Best Way to Communicate?
- Creating Effective Communication
- NLP in Communications
- Do's & Don'ts in Communication

Module 4: Neuroscience in Leadership

- Emotional Factor in Leadership
- Neurochemicals & Their Influence
- The 5 Brains
- 4 Stage of Learning Competence Model
- Concept of Self
- The Ladder of Conclusions

Module 5: Understanding the TEAM better

- Behaviour Check: DiSC Profiling
- 12 Competencies
- Applying DiSC @Work
- DNA Model
- Creating the Best Working Environment

Module 6: Supervisors as Coaches

- Self-Coaching Model
- Feedback as Coaching Tools
- Coaches Ladder
- Focus: Problem VS Solution
- Commitment Setting
- Moving Forward